



Updated December 1, 2024

# Reply Hacks User Agreement

## Who's Who

For the purposes of this User Agreement:

- **"The Company"** or **"Company"** (also referred as **"We"**, **"Us"** or **"Our"** in this Agreement) refers to an entrepreneurial group of independent developers and content creators commonly denominated **REPLY HACKS**, with headquarters in 25 Anemona Street, Playacar Fase II, Playa del Carmen, Quintana Roo, Mexico, 77717
- **"You"** (also referred as **"Your"**) means the individual, the Company, or other legal entity on behalf of which You as an individual is accessing or using the Service, as applicable
- **"User Agreement"** (also referred as **"Agreement"**) mean these contract terms that form the entire Agreement between You and the Company regarding the use of the Services.
- **"Application"** means the software program named **REPLY HACKS** provided by the Company, downloaded and installed by You on any electronic device
- **"Application Store"** means the digital distribution service from which the Application has been downloaded
- **"Website"** refers to **REPLYHACKS.COM** accessible from <https://replyhacks.com>
- **"Services"** or **"Service"** refers to Our Website, SMS, APIs, email notifications, applications, buttons, widgets, ads, commerce services, and Our other covered services that link to this Agreement
- **"Account"** means a unique Account created by an individual to access Our Service or parts of Our Service
- **"Private Content"** refers to Your private information, text, links, graphics, photos, audio, videos, or other draft materials or arrangements of materials uploaded by You on Our Services not available for other users or the general public
- **"Public Content"** refers to information, text, links, graphics, photos, audio, videos, or other materials or arrangements of materials appearing on the Service or on Third-party Social Media Services in relation to Our Services, uploaded, submitted or made available by You, including samples of Your Private Content that You choose to make public, i.e., screenshots or excerpts of Our Website and Our Application in general
- **"Third-party Social Media Services"** means any services or content (including data, information, products or services) provided by a third-party
- **"Paid Subscription"** or **"Subscription"** refers to certain content available on Our Website and Our Application that can be accessed in exchange for payment of a recurring fee, as applicable to the relevant feature provided by the Company

- **“Paid Item” or “Item”** refers to certain content available on Our Website and Our Application that can be accessed, used, downloaded or shipped in exchange for payment of a one-time fee, as applicable to the relevant Item provided by the Company
- **“Paid Services” or “Paid Service”** refers to any Paid Subscription or Paid Item provided by the Company

This User Agreement governs Your access to and use of Our Services. By checking a box or otherwise indicating Your acceptance to these terms by accessing or using any part of Our Services, You represent that You agree to be bound by this Agreement between You and the Company and by the operating rules, policies, and procedures that We may publish via the Services from time to time. You also agree that We may change, update, or add on to Our Services in Our sole discretion, and the Agreement will apply to any changes. The Company will inform You of the presence of any changes to this Agreement and provide You with the opportunity to decide if You wish to continue using the Services under the new terms. The last version of the Agreement will always be available for You to review on this page. If You disagree with any part of this Agreement then You may not access the Service.

## Age Restrictions

Our audience must be old enough to understand social interactions. The recommended minimum age is 14 years. Although there may be traces of sensitive language in the Application playbook or in user comments, many teenagers have already come across such expressions and we believe it's never too late or too early to learn to identify manipulators of all kind. If you're a parent, please take this into account if you're signing up for your child.

## Account Terms

When You create an Account with Us, You agree to provide Us with complete and accurate information about You and to keep the information current so that We can communicate with You about Your Account.

We may limit Your access to Our Services until We're able to verify Your Account information, like Your email address.

You're solely responsible and liable for all activity under Your Account. You're also fully responsible for maintaining the security of Your Account, which includes keeping Your password secure whether Your password is with Our Service or a Third-Party Social Media Service.

You agree not to share or misuse Your access credentials. You must not use as a username the name of another person or entity that is legally prohibited, a name or trademark that is subject to any rights of another person or entity without appropriate authorization, or a username that is vulgar, obscene or otherwise objectionable.

You must notify Us immediately of any unauthorized use of Your Account, or of any other breach of security. If We believe Your Account has been compromised, We may suspend or disable it.

You can control most communications You receive from the Services. Some communications, like administrative messages and notifications, are an essential part of the Services, and You may not be able to unsubscribe from receiving them. If the contact information associated with Your Account changes or it's deactivated, You must update Your Account information to help prevent Us from communicating with anyone who acquires Your old means of communications.

Your access to and use of the Services are conditioned by Your acknowledgement of Our Privacy Policy. If You'd like to know more about how We handle the data You provide Us, please revise Our Privacy Policy available at <https://replyhacks.com/privacy-policy>.

## Content Responsibility

You are responsible for Your use of the Services and for any Private or Public Content You generate, including Your compliance with applicable laws, rules, regulations and with REPLY HACKS rules and guidelines listed in this document.

We recommend You to provide only Public Content that You are comfortable sharing with others.

We can't monitor or control all the content posted via the Services or via third-party social media services in relation to Our Services and We cannot take responsibility for such content.

You understand that by using the Services You may be exposed to content that You may find offensive, inaccurate, indecent, objectionable, deceptive or misleading.

We don't endorse any Private or Public Content or represent that such content is reliable, accurate, useful, harmless or respects the privacy, publicity rights, intellectual property rights, or other proprietary rights of third parties.

We're not liable for any of Your acts, decisions or omissions while using the Services, including any damages incurred as a result of Your acts, decisions or omissions.

We are not responsible for any harm resulting from anyone's access, use, purchase, or downloading of Content, or for any harm resulting from third-party websites. You're responsible for taking the necessary precautions to protect Yourself and Your computer systems from viruses, worms, Trojan horses, and other harmful or destructive content.

We are not a party to, and will have no responsibility or liability for, any communications, transactions, interactions, or disputes between You and the provider of any Content.

We reserve the right to remove Public Content that violates Our Company policies, or is subject to copyright infringements, trademark violations or other intellectual property misappropriation, impersonation, unlawful conduct, or harassment.

We don't have any control over third-party websites. A link to or from one of Our Services does not represent or imply that We endorse any third-party Website. The Company assumes no responsibility or liability for the content, practices or policies of any third-party web sites or services. You agree that it is impossible for the Company to monitor such materials and that You access these materials at Your own

risk. We strongly recommend You to read the terms and conditions and privacy policies of all services that You use or visit.

## Content Rules and Policies

We encourage You to express Yourself freely, subject to a few requirements. You may not provide any content that is:

- Unlawful or promoting unlawful activity
- Threatening, violent or inciting to violence, related to self-harm, obscene, disturbing, defamatory, discriminatory, harassing or abusive in any way
- Impersonating another individual or entity, including the Company, its employees and its representatives
- Robot generated content, solicitations, unauthorized advertising or spam
- Intended to disrupt, limit or damage the functioning of Our Services or to obtain unauthorized access to information, such as transmitting or installing any malware, viruses, worms, trojan horses or other malicious content
- Infringing on any Company and users' rights, including proprietary rights, copyrights and privacy rights

You acknowledge that Company has the right but not the obligation to pre-screen content including, but not limited to, user Public and Private Content, and determine in its sole discretion whether or not any content is appropriate and complies with the Company policies. If the Service filters detect sensitive words infringing the content rules listed in this section, You will receive an automatic warning from the Service. If an Account accumulates three warnings the Account will be suspended. By entering into the Agreement, You hereby provide Your irrevocable consent to such monitoring. Without limiting the foregoing, the Company reserves the right to remove or reject inappropriate content, or content that violates the Company policies, also to suspend the Accounts of repeating offenders.

## Content Storage and Backups

The Company has the right but not the obligation to store the content You provide while using the Service and reserves the right to create reasonable limits on Services usage and content storage, also to purge content that is no longer in use. As part of Our maintenance services, periodic content backups are performed. Backups are essential for protecting Your content from loss or corruption, but they are not always reliable. We cannot guarantee there will be no loss or corruption of data during a backup. Sometimes backups fail due to hardware issues or network problems, among other reasons. If this happens the Company will offer technical support and will attempt to troubleshoot the cause of the failure and restore Your data as quickly as possible. As part of this Agreement, You acknowledge that the Company has no liability related to loss or corruption of data or the failure to successfully restore damaged content and You agree to keep a copy of Your content in a location independent of the Services.

## Content Rights and License

You retain Your rights of ownership to any content You submit, post or display on or through Our Services. You also grant Us a worldwide, royalty-free, transferable, sub-licensable, and non-exclusive license to use, store, publish, reproduce, analyze, translate, modify, process, adapt, share and distribute Your content for the purpose of operating, improving and promoting Our Services.

## Your License to Use the Services

Subject to Your compliance with the Agreement, We grant You a worldwide, royalty-free, non-exclusive, non-transferable, non-sublicensable, revocable license to download, install, and use Our Services on Your devices. You represent that You will use and enjoy Our Services in the manner permitted by this Agreement.

## Intellectual Property

The Agreement doesn't transfer any Company or third-party intellectual property to You, and all right, title, and interest in and to such property remains solely with the Company. Reply Hacks and all other trademarks, service marks, graphics, and logos used in connection with Our Website, Application or Services are trademarks or registered trademarks of the Company. Other trademarks, service marks, graphics, and logos used in connection with Our Services may be the trademarks of other third parties. Using Our Services doesn't grant You any right or license to reproduce, alter or otherwise use any Company or third-party trademarks.

## Copyright Policy

As part of this Agreement, You represent that You hold all rights, consents or permissions for any content that You submit, post or display on the Services or on third-party social media services in relation to Our Services. You agree that You are legally entitled to provide such content and to grant Us the license described above.

As We ask others to respect Our intellectual property rights, We respect the intellectual property rights of others. If You are a copyright owner, or authorized on behalf of one and You believe that Public Content displayed on Our Services infringes on Your copyright(s), please notify Us by submitting a copyright infringement notice using Our Website contact page form and include in Your notice a detailed description of the alleged infringement. Note that if You misrepresent Your case, You may be held accountable for damages (including costs and attorneys' fees). In case of legitimate claims, We have a policy to eliminate content that represents copyright infringement, also terminate or suspend users that We consider to be repeat infringers. Otherwise, You acknowledge and agree that the Company will not be involved in any legal conflict or settlement between You and an alleged intellectual property offender. You agree that You are solely responsible for any legal disputes between You and a third-party content owner.

## Advertising on the Services

Our Services are ads-free, meaning that You are not required to view or click on ads in exchange for using Our services. We may display optional-viewing advertisements on Our Services, provided by Us or by Our partners, aiming not to affect or disrupt Your experience.

## Your Representation and Warranty for Using Our Services

You represent and warrant that Your use of Our Services:

1. Will be in strict accordance with the Agreement
2. Will comply with all applicable laws and regulations (including, without limitation, all applicable laws regarding online conduct and acceptable content, privacy, data protection, the transmission of technical data exported from the country in which You reside, the use or provision of financial services, notification and consumer protection, unfair competition, and false advertising);
3. Will not be for any unlawful purposes, to publish illegal content, or in furtherance of illegal activities;
4. Will not infringe or misappropriate the intellectual property rights of Our Company or any third party
5. Will not overburden or interfere with Our systems or impose an unreasonable or disproportionately large load on Our infrastructure, as determined by Us in Our sole discretion
6. Will not collect or disclose the personal information of others
7. Will not be used to send spam or bulk unsolicited messages
8. Will not interfere with, disrupt, or attack any service or network
9. Will not be used to create, distribute, or enable material that is, facilitates, or operates in conjunction with, malware, spyware, adware, or other malicious programs or code
10. Will not be used to build a similar or competitive Website, Application or service
11. Will not involve reverse engineering, decompiling, disassembling, deciphering, or otherwise attempting to derive the source code for the Services or any related technology that is not open source
12. Will not involve renting, leasing, loaning, selling, or reselling the Services or related data without Our consent

## Paid Services Terms and Conditions

Our basic service is free. The access to premium content and features is subject to Paid Services. Our Services also include a Store where any user can purchase Items provided by the Company.

**Agreement.** By signing up, purchasing and using a Paid Service, You agree with the transaction terms, conditions and exceptions stipulated in this Agreement, including the applicable terms and conditions specific for certain Paid Services, as listed below.

**Fees.** By using a Paid Service, You agree to pay the specified fees. Depending on the Paid Service, there may be different kinds of fees. In general, Paid Items are subject to one-time fees and Paid Subscriptions

are subject to recurring fees. Your Paid Subscription begins on Your purchase date, and We'll bill or charge You in the automatically-renewing interval (such as monthly, annually, or biennially) You select, on a pre-pay basis until You cancel Your subscription.

**Taxes.** To the extent permitted by law, or unless explicitly stated otherwise, all fees do not include applicable federal, provincial, state, local or other governmental sales, value-added, goods and services, harmonized, foreign exchange fees or other taxes, fees, or charges ("Taxes"). You're responsible for paying all applicable Taxes relating to Your use of Our Services, Your payments, or Your purchases.

**Payment information.** You must provide accurate and up-to-date payment information. By providing Your payment information, You authorize Us to store it until You request deletion. If Your payment fails, We suspect fraud, or Paid Services are otherwise not paid for or paid for on time (for example, if You contact Your bank or credit card Company to decline or reverse the charge of fees for Paid Services), We may immediately cancel or revoke Your access to Paid Services without notice to You. You authorize Us to charge any updated payment information provided by Your bank or payment service provider (e.g., new expiration date) or other payment methods provided if We can't charge Your primary payment method.

**Additional security measures.** You agree to follow any other steps We may require to help verify Your identity as part of the enrollment or purchase process, including via email or SMS text message confirmations.

**Application of Privacy Policy to Paid Services.** Any private personal data that You provide Us in connection with the payment of a service or an item, will be processed in accordance with the Company's Privacy Policy available at <https://replyhacks.com/privacy-policy>. If You use third-party payment services, some of Your data may be submitted directly to, or passed to the respective third party, and the respective third party's terms of service, privacy policy, and any other policies may apply.

**Payment Responsibility.** The Company will not be responsible or liable for payment processing delays or errors made by You or by a payment processor, Application Stores, banks, credit card companies or payment networks.

**Automatic Renewal.** By enrolling in a subscription, You authorize Us to automatically charge the then-applicable fees and Taxes for each subsequent subscription period until the subscription is canceled. If You received a discount, used a coupon code, or subscribed during a free trial or promotion, Your subscription will automatically renew for the full price of the subscription at the end of the discount period. This means that unless You cancel a subscription, it'll automatically renew and We'll charge Your payment method(s). You must cancel at least one month before the scheduled end date of any annual subscription and at least 24 hours before the end of any shorter subscription period. The date for the automatic renewal is based on the date of the original purchase and cannot be changed. If You've purchased access to multiple services, You may have multiple renewal dates. You can view Your renewal date(s), cancel, or manage subscriptions in Your Account settings.

**Paid Services Changes.** As Our Services evolve, We may change Our fees or certain product features from time to time. We may also start charging fees for Services that were previously free, or add, remove or update features or functionality that were previously included in the fees. We will provide reasonable advance notice of any change. Fee changes for Paid Subscriptions will take effect at the start of the next

subscription period following the date of the change. If You don't agree with the changes, You may cancel Your Paid Subscription prior to the price change going into effect.

**Paid Services Transfer Policy.** Paid Services cannot be shared or transferred between individual Accounts. Each purchase will be associated only with the Account used for the transaction and will not apply to other user Accounts that You may hold or control. If You have control over multiple Accounts and You want access to a Paid Service on each Account, You must purchase the Paid Service on each Account individually.

**Refunds policy.** All payments for Paid Services are final and not refundable or exchangeable, except as required by applicable law. Refunds or credits are not provided for any unused or partially used Paid Subscriptions, for example if an Account is deleted before a subscription period ends, or in situations where certain features, benefits and/or subscription services are modified or discontinued. We also have a "no-show policy" for some Paid Services that require Your participation. This means that if You don't show up for, don't participate in, or are late for a scheduled event, You'll still be charged for the Paid Service and won't be entitled to a refund. If You are a consumer in an EU Member State or the UK You have the right to withdraw from the transaction within fourteen (14) days from the date of the purchase without giving any reason as long as Your purchase was not of a customized nature, the service has not been fully performed, or subject to other limitations as permitted by law. For digital content, You agree that any purchase of digital content will be made available to You immediately and as a result You waive any right of withdrawal to such content.

## Notice regarding U.S. economic sanctions

You agree that, Our ability to provide Our Services to You through certain providers or contracting entities is subject to compliance with US sanctions that restrict or prohibit who or from where Our Services can be accessed. By using the Services, You represent and warrant that You (i) are not located or residing in any country or territory subject to comprehensive US sanctions (currently Cuba, Crimea, Iran, North Korea, Donetsk People's Republic, Luhansk People's Republic, and Syria); (ii) are not listed on any United States list of prohibited or restricted parties, or otherwise subject to US sanctions that might prohibit Your access to or use of Our Services. We reserve the right to restrict or block Your access (if applicable), to the Services and/or to terminate the Agreement at any time without notice if We determine, at Our sole discretion, that such access may cause a violation or create unacceptable risk to Us or Our partners under export controls or sanctions.

## Third-party Services and Software

If You use third-party services to access or operate Our Service or functions available on Our Service, You acknowledge and agree that the availability and functionality of Our Services is dependent on the third-party from whom You received the license and that additional associated third-party terms and conditions may apply to You when using Our Service.

## Application Stores Terms

**General.** If You obtained access to Our Services through Application Stores, e.g., Apple or Google Play, You acknowledge and agree that this Agreement is between You and Us only, and that the Application Stores have no responsibility for the Services and their content, maintenance and warranty thereof.

**Notice regarding Apple Store.** If You access or download the App through the Apple App Store, these additional terms will apply to You:

- If You access or download the Application through Apple Store, You may only do so on an Apple-branded product that You own or control and as permitted by the “Usage Rules” set forth in the Apple Media Services Terms and Conditions, unless otherwise permitted by Apple.
- You acknowledge that Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the Application.
- You acknowledge that Apple has no obligation for any product warranties, whether express or implied by law. In the event of any failure of the Application to conform to any applicable warranty, You may notify Apple, and Apple will refund the purchase price for the Application (if any) to You. To the maximum extent permitted by applicable law, Apple will have no other warranty obligation whatsoever with respect to the App.
- You acknowledge that Apple has no responsibility for addressing Your claims related to the Application or Your possession and/or use of the Application, including, but not limited to: (i) product liability claims; (ii) any claim that the Application fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection, privacy, or similar legislation, including in connection with the Application’s use of the HealthKit and HomeKit frameworks.
- You acknowledge that, in the event of any third-party claim that the Application or Your possession and use of the Application infringes that third-party’s intellectual property rights, Apple will not be responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim.
- You acknowledge and agree that Apple, and Apple’s subsidiaries, are third party beneficiaries of this User Agreement and that, upon Your acceptance of the terms and conditions of the Agreement, Apple will have the right (and will be deemed to have accepted the right) to enforce the Agreement against You as a third-party beneficiary thereof.

## Translation of this Agreement

This Agreement was originally written in English (US). We may translate these terms into other languages, and in the event of a conflict between a translated version of this Agreement and the English version, the English version will prevail.

## Terminating Your Account

If You wish to delete Your Account, You may stop using the Service and delete Your Account at any time.

If You wish to end a Paid Subscription, You can cancel it at any time using Your Account settings.

We may terminate or suspend Your access to all or any part of Our Services at any time, with or without cause or notice and without the obligation to provide a refund of any fees previously paid, effective immediately, if We believe, in Our sole discretion, that:

- You have violated this Agreement or any Company policy
- You represent a possible legal risk for the Company
- We are requested to do so by any competent law authority
- The Service has unexpected technical or security issues
- Delivering the Services or part of the Services is no longer commercially viable

We also have the right but not the obligation to reclaim Your username due to prolonged inactivity.

Depending on the situation, if You believe Your Account was wrongfully terminated or suspended You may contact Us to clarify Your status.

## Continuity of Services and Updates

Our Services may change from time to time. We may add, suspend, remove, limit distribution of, or limit access to, any content on the Services, temporarily or permanently. We also reserve the right to create limits on use and storage at Our sole discretion at any time. You acknowledge and agree that the Company may update the Services with or without notice. We will notify You if We believe a particular change will affect Your experience or might be of interest to You. On occasions We may require You to accept updates to the Services or to third-party software related to the Services that You have installed on Your device.

## Operating System and Geographic Limitations

Availability, certain features and benefits of Our Services may vary by operating system and/or country.

## "AS IS" and "AS AVAILABLE" Disclaimer

The Service is provided to You "AS IS" and "AS AVAILABLE" and with all faults and defects without warranty of any kind. To the maximum extent permitted under applicable law, the Company, on its own behalf and on behalf of its affiliates and their respective licensors and service providers, expressly disclaims all warranties, whether express, implied, statutory or otherwise, with respect to the Service, including all implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and warranties that may arise out of course of dealing, course of performance, usage or trade practice. Without limitation to the foregoing, neither the Company nor any of the Company's provider of any kind makes any representation or warranty of any kind, express or implied, for the accuracy, reliability, or currency of any information or content provided through the Service, or that the Services will meet Your requirements, achieve any intended results, be compatible or work with any other software, applications,

systems or services, operate without interruption, meet any performance or reliability standards or be error free or that any errors or defects can or will be corrected. You understand that You obtain content or services through Our Services at Your own discretion and risk.

## Limitation of Liability

Notwithstanding any damages that You might incur, the entire liability of the Company and any of its suppliers under any provision of this Agreement and Your exclusive remedy for all of the foregoing shall be limited \$50 USD or the fees paid by You to the Company under the Agreement during the twelve (12) month period prior to the cause of action, whichever is greater. To the maximum extent permitted by applicable law, in no event shall the Company or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever, including, but not limited to, damages for loss of profits, loss of data or other information, for business interruption, for personal injury, loss of privacy arising out of or in any way related to the use of or inability to use the Services, third-party software and/or third-party hardware used with the Service, or otherwise in connection with any provision of this Agreement, even if the Company or any supplier has been advised of the possibility of such damages and even if the remedy fails of its essential purpose.

## Jurisdiction

Except to the extent any applicable law provides otherwise, the laws of Mexico, excluding its conflicts of law rules, shall govern this Agreement and Your use of the Service. Your use of the Website and Application may also be subject to other local, national, or international laws and regulations.

## Disputes Resolution

In the eventuality of a complaint or dispute about the Services, You agree to first try to resolve the dispute informally by directly contacting the Company.

You agree that, to the extent permitted by applicable law, any legal assertions related to the Services must be initiated within one year after the grounds for action come into being. If not, such grounds become void and unenforceable.

You acknowledge and agree that the Company will not be responsible for, and will not be involved in any legal disputes between You and a third-party service provider or another user of the Service.

## Indemnification

You agree to indemnify and hold the Company, its contractors, its licensors, and their respective directors, officers, employees, and agents harmless from and against any and all losses, liabilities, demands, damages, costs, claims, and expenses, including attorneys' fees, arising out of or related to Your use of Our

Services, including but not limited to: Your violation of this Agreement or any Agreement with a third-party service provider used in connection with the Services, Your violation of any rights of another party, Your violation of any applicable laws, rules or regulations, Your content; and any commercial activities conducted by You on Our Services.

## Agreement Survival

This User Agreement survives the termination of the relationship between You and the Company, including cancellation of one or more of Our Services, or unsubscribing from notifications and other communications provided by the Company.

## Agreement Severability and Waiver

This Agreement together with other terms that we may apply to specific services, constitutes the entire Agreement between You and the Company regarding the use of Our Services. If any part of the Agreement is unlawful, void, or unenforceable, that part is severable from the Agreement, and does not affect the validity or enforceability of the rest of the Agreement. A waiver by either party of any term or condition of the Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof. The Company may assign its rights under the Agreement without condition. You may only assign Your rights under the Agreement with Our prior written consent.

## Force Majeure

Under circumstances beyond its control, including, but not limited to, war, terrorism, pandemics, natural disasters, governmental actions, embargos, strikes, riots, fire, floods, accidents, shortages of fuel, energy, labor or materials, the Company shall not be held liable for any delay or failure to perform its Services.

## Changes to this Agreement

We reserve the right to modify or replace the terms listed in this Agreement at any time to reflect the changes to Our Services or for legal, regulatory, or security reasons. The last version will always be available on Our Website. The amended Agreement will apply on an ongoing basis and, unless otherwise stated, any modifications will be effective immediately. If the changes, in Our sole discretion, are material, We will notify You through Our Services or other communications. By continuing to use Our Services after We've notified You, You agree to be bound by the new terms. You have the right to object to any changes at any time by ceasing using Our Services and canceling any subscription You may have.

## Your Feedback to Us

We love hearing from You and are always looking to improve Our Services. When You share comments, ideas, or feedback with Us, You agree that We are free to use them at Our sole discretion without any restriction or compensation to You.

## Contact Us

If You have any questions about this Agreement, feel free to contact us by email at [replyhacks@gmail.com](mailto:replyhacks@gmail.com), using the contact form available on our website <https://replyhacks.com/contact> or by regular mail at the address below:

## Reply Hacks

25 Anemona Street, Playacar Fase II  
Playa del Carmen, Quintana Roo, México, 77717